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# ABOUT ACCELERA'S LIMITED WARRANTY

This limited warranty covers all new Accelera brand replacement radial tires purchased after May 1, 2016, supplied either directly or through an authorized Accelera dealer, which are mounted on passenger cars, vans and light trucks and have been used on the same vehicle that they were originally installed on.

This warranty applies to consumers actually purchasing and using the tires in all of North America, limited to the 48 contiguous states, the District of Columbia, the non-contiguous states of Hawaii and Alaska, and Canada.

### A. WORKMANSHIP & MATERIALS

Accelera warrants all eligible tires with a complete DOT identification number against defects in workmanship and materials. Upon examination, if Accelera determines that the tire(s) is not serviceable due to a condition covered by this warranty, it will be replaced by a comparable new Accelera tire as follows:

During the first 2/32" of the original usable tread, or within twelve (12) months from the date of purchase (proof of purchase required) whichever comes first, Accelera will replace the tire with a comparable new Accelera tire 100% free of charge. Applicable fees and taxes and costs of mounting and balancing are payable by the owner.

After the 100% replacement term expires and the tire is still within sixty (60) months of the date of purchase (proof purchase required), credit will be pro-rated towards the purchase of a comparable Accelera tire. The credit will be determined by the percentage of original tread depth remaining on the tire. Applicable fees and taxes and costs of mounting and balancing are payable by the owner.

The authorized Accelera dealer will determine the adjustment cost by multiplying the percentage of original usable tread worn by the current Accelera price in effect at the time of adjustment.

Refer to the example below to obtain the credit percentage:

RTD = Remaining Tread Depth

OTD = Original Tread Depth

If RTD = 5/32" = 5 and OTD = 10/32" = 10

The calculation is:

 $\frac{\text{Remaining Usable Tread Depth}}{\text{Original Usable Tread Depth}} = \frac{3}{8} = 0.375 = 38\%$ 

#### **B. MILEAGE TREADWEAR WARRANTY**

In addition to the above workmanship and materials warranty, Accelera also warrants that the tread life of all replacement passenger tires or light truck tires, supplied either directly or through an authorized Accelera dealer, will have the following tread wear warranty coverage from the point of original purchase (proof of purchase required):

CATEGORY	PATTERN	MILEAGE COVERED
Passenger	Eco Plush	45,000 miles
Passenger	PHI	30,000 miles
Passenger	PHI R	30,000 miles
Passenger	PHI 2	30,000 miles
SUV/4×4	IOTA ST68	35,000 miles
SUV/4×4	OMIKRON HT	35,000 miles
SUV/4×4	OMIKRON AT	35,000 miles

If a tire reaches the end of its usable tread life (2/32") before the stated mileage warranty, it will be replaced by a comparable Accelera tire on a pro-rated basis. The authorized Accelera dealer will determine the adjustment cost by multiplying the percentage of mileage obtained by the current Accelera price in effect at the time of adjustment.

To make a claim, the owner must present the original Accelera Mileage Warranty Card, which records the date of purchase, name of purchaser, original mileage, and identification of the vehicle to an authorized Accelera dealer.

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**Eligibility For Mileage Tread Wear Warranty:** 

- 1. The tires must be rotated every 5,000 6,000 miles.
- 2. The owner must be the original purchaser of the tires and have the original copy of the invoice showing the application mileage.
- 3. The original purchaser must be the owner of the vehicle on which the tires were originally installed.
- 4. The tires are worn out evenly across the tread, down to the tread wear indicator (2/32") at which time they are considered to be 100% worn out. The tire must not have more than 2/32" tread depth difference.
- The Tire Rotation Card must be completed by the servicing dealer.
- 6. For vehicles equipped with staggered size fitments (different tire sizes on the front and rear axles) which cannot be rotated, the mileage warranty for the front or rear tires will be 50% of the warranted miles specified under the standard Accelera tread wear warranty.

Summary of Accelera Limited Tire Warranty Coverage:

CATEGORY	PATTERN	MILEAGE WARRANTY
PCR	Ecoplush	45,000
PCR	Sigma	N/A
PCR	Gamma	N/A
PCR	Epsilon	N/A
UHP	PHI	30,000
UHP	PHI-R	30,000
UHP	PHI-2	30,000
UHP	PHI-NPM	N/A
UHP	PHI-R NPM	N/A
UHP	Alpha	N/A
SUV	IOTA ST68	35,000
SUV	IOTA ST68-NPM	N/A
4x4	Omikron HT	35,000
4x4	Omikron AT	35,000
4x4	MT-01	N/A
4x4	Badak X-treme	N/A
LTR	Ultra 3	N/A
Competition	651 Sport	N/A
Winter	X-Grip	N/A
Winter	X-Grip N	N/A
Winter	X-Grip 4S	N/A
ATV	X-tra Gripper	N/A

#### **OWNER'S OBLIGATION**

In order to be eligible for Accelera's Limited Warranty coverage, the owner must:

- 1. Present the tire to any authorized Accelera dealer.
- 2. Submit or present the original purchase receipt with documented automobile mileage at time of tire installation and tire dismounting.
- 3. Submit a tire rotation record showing that all tires have been rotated at least every 5,000 - 6,000 miles (applicable to mileage warranty claims only).
- 4. Complete and sign an Accelera warranty claim form, which is available at any authorized dealer.
- 5. Pay the amount due on a new tire, less the amount of credit, including taxes, mounting and balancing charges and/or the cost of other services.

Once tires are returned to Accelera by an authorized dealer and credit has been issued, submitted tires become the property of Accelera.

To locate an authorized Accelera dealer, please use our Dealer Locator portal on www.acceleratire.com/dealer-locator, or contact us using our contact form.

#### DISCLAIMER:

THIS IS THE ONLY EXPRESS WARRANTY GIVEN BY ACCELERA, APPLICABLE TO ACCELERA BRAND REPLACEMENT PASSENGER CAR RADIAL AND LIGHT TRUCK RADIAL TIRES. ACCELERA DOES NOT MAKE ANY OTHER EXPRESS WARRANTY OR ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ACCELERA DOES NOT AUTHORIZE ANY OTHER PERSON, INCLUDING AUTHORIZED ACCELERA DEALERS OR CAR MANUFACTURERS, OR CAR DEALERS, TO CHANGE THIS WARRANTY OR CREATE ANY OTHER OBLIGATION IN CONNECTION WITH ACCELERA. ACCELERA WILL NOT DO ANYTHING OTHER THAN WHAT IS STATED IN THIS WARRANTY IF AN ANOMALY IS FOUND TO FXIST IN AN ACCELERA BRAND REPLACEMENT PASSENGER CAR OR LIGHT TRUCK RADIAL TIRE. ALL OTHER REMEDIES ARE EXCLUDED, INCLUDING ANY OBLIGATION OR LIABILITY ON THE PART OF ACCELERA FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES (SUCH AS A LOSS OF USE OF VEHICLE, LOSS OF TIME OR INCONVENIENCE) ARISING OUT OF AN ANOMALY.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

# **DEALER'S OBLIGATION**

To claim an adjustment from Accelera, the dealer must first complete a "Claim Adjustment Form" with the required details, which can be requested via email at claims@zafco.com or through our website resources at zafcointernational.com/ resources. Each claim must be supported by three (3) medium resolution pictures per tire of the following:

- 1. Serial and DOT number, labeled as 1-1
- 2. Damaged portion, labeled as 1-2
- 3. Complete tire with the tread portion clearly visible, named 1-3; and so forth
- 4. A copy of the Accelera Limited Warranty Claim Form & Tire Rotation Card (applicable to mileage warranty only)

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The completed "Claim Adjustment Form", together with the pictures, must be emailed to claims@zafco.com. The D.O.T and serial number cut-outs of adjusted claims must be mailed to us at the following address:

#### **ZAFCO** International

3200 NW 67th Ave Building 2, Suite 260 Miami, FL 33122 United States

All claims will be settled within thirty (30) working days upon receipt of full details using the instructions stated above.

### **TIRE REGISTRATION**

It is important that you register your Accelera tires promptly upon purchase. Registration is an important safety procedure since it enables the manufacturer to notify you in the event of a product recall. To complete registration, you will need to provide:

- 1. Your contact information
- 2. The tire DOT codes located on your tires
- Your dealer's contact information (where you acquired the tires from)

Please use the form available on: www.acceleratire.com/tire-register for quick and easy registration of your tires.

# **SAFETY WARNING**

Accelera makes your safety our top priority. It is essential for you to ensure proper use and maintenance of your tires to avoid any serious injury. Here are some safety tips we recommend to mitigate your risk of tire failure:

- Owners must continue to rotate tires in accordance to their vehicle owner's manual or every 5,000 – 6,000 miles
- Tires should be regularly inspected by a qualified tire professional for any signs of damage
- Tires should be mounted only by trained professionals. Follow all instructions in the vehicle owner's manual or tire placard in vehicle to avoid under-inflation, overloading and misapplication
- 4. Use approved rims and wheels only
- Do not spin tires on slippery surfaces such as snow, ice, or mud, or spin in excess of 35 mph (56 kph), as indicated on the speedometer
- 6. We recommend replacing any tires that are beyond ten (10) years from their date of manufacture. If your vehicle manufacturer has specific recommendations for tire replacement, you should follow the specific recommendations for that vehicle
- Always avoid purchasing used tires. Previous usage may have damaged internal components that may lead to tire failure
- 8. We recommend replacing all four tires at the same time. However, when only two are replaced, the new tires should be on the rear since deeper tread may provide better grip and water evacuation in wet conditions

We recommend routine air pressure checks as per your vehicle manufacturer's specifications

Any tire, no matter how well constructed, may fail in use as a result of damage or misuse. If you experience any vibrations or ride disturbances, or notice a bulge, bump, or any kind of irregularities, we recommend having your tires evaluated by a qualified tire servicer immediately.

