# LIMITED WARRANTY

#### **IMPORTANT SAFETY WARNINGS & INFORMATION**

TOWMAX VANGUARD tire owners should follow these safety tips to help avoid serious accident & injury:

- Tire under inflation, over inflation or overloading can cause tire failure (you must adhere to directions in the manufacturer's owner's manual or tire placard in the vehicle for proper tire pressures for the front & rear tires)
- Be sure that the tire valve caps are all present & securely attached; the valve cap is one of the primary seals against air leaks
- Tires should be mounted by only specially trained dealer personnel
- Match the tire's diameter with the wheel rim's bead seat diameter (for example, a 15-inch tire must only be mounted on a 15-inch wheel)
- Inflation pressure should be checked, using an accurate tire gauge, at least once a month & check pressure when the tire is cool; never bleed hot tires as it may lead to under inflation after cooling; but never allow children to check, inflate or deflate tires
- Before towing a trailer, check with your dealer to determine proper tire sizing & pressures that may be required because of the trailer load
- Check tires frequently for cuts, bulges, abnormal or uneven wear, abrasions, glass or metal debris & impact damage
- Repairs to tires must always consist of a plug combined with a
  patch applied to the inside of the tire when the tire is removed
  from the wheel; plug repairs only are improper & are prone to
  leaks & sudden failures
- Avoid road hazards, debris, curbs & potholes, which can damage your tires, wheels & alignment
- Never over inflate your tire & never exceed the maximum pressure & load molded in the tire sidewall, & only inflate tire to maximum pressure when your tires are carrying the maximum load
- Have tire punctures repaired by the trained personnel at a TOWMAX VANGUARD dealer
- If your vehicle is stuck in snow, mud, sand or is impeded by a
  physical obstruction, such as a ditch, avoid excessive tire
  spinning; never exceed 35 miles an hour on the odometer when
  spinning a tire as the centrifugal force generated above that
  speed could result in tire deformation or explosion. Instead, use
  gentle forward & backward motion to free the vehicle
- Best tire performance is achieved when all tires are of the same type & the size that is recommended by the vehicle manufacturer for the particular axle. Never mount radial ply tires on the same axle as non-radial ply tires; never mount radial tires on the front axle when non-radial tires are mounted on the rear axle, as these conditions can create vehicle instability resulting in sudden loss of control, damage & injury

- It is recommended that all four (4) tires on a passenger or light truck vehicle be replaced at the same time. However, when only two (2) tires are replaced, the new tires should be installed on the rear axle to achieve better driving performance & safety
- Never drive on tires that have less than 2/32nds of an inch of tread remaining; replace tires as soon as the tread reaches the treadwear indicators molded into the tread grooves of the tire which reveal when the tread depth remaining is 2/32nds of an inch. Continued use creates a serious risk of tire failure, loss of control & serious injury
- Never operate your vehicle at speeds above that posted or speeds that are not justified by the road conditions



Palm Beach Gardens, FL 33410 1-866-822-4968 tbcbrands.com



PREMIUM ST RADIAL TRAILER



LIMITED WARRANTY

Effective May 1, 2020

TBC Brands provides this Limited Warranty for TOWMAX VANGUARD trailer tires purchased on or after May 1, 2020. The original purchaser is entitled to the benefits of this limited warranty unless a warranty exclusion applies or the purchaser has failed to comply with this Limited Warranty's use, maintenance, or tire rotation requirements.

#### **ELIGIBILITY FOR LIMITED WARRANTY COVERAGE**

You must be the original purchaser of a warranted tire & the tire must have been continuously installed on the vehicle on which it was first installed. Your sales receipt is your proof of purchase & the vehicle upon which the tire was originally installed. This limited tire warranty is not transferable to another vehicle or to another person.

A tire's "Usable Tread Life" is the original tread groove depth down to the treadwear safety indicator bars that are molded into the tire groove. The treadwear indicators are reached when only 2/32nds of an inch of tire tread remains. A tire has delivered its full Usable Tread Life when its original new tire tread is down to the treadwear indicators at 2/32" (1.6 millimeters) of tread remaining.

## LIMITED WARRANTY AGAINST DEFECTS IN WORKMANSHIP & MATERIALS (FULL REPLACEMENT)

TBC Brands warrants all TOWMAX VANGUARD tires against failures due to defects in workmanship & materials. The Full Replacement limited warranty is good for the first 2/32nds, or two years from the date of purchase; whichever comes first. If you are entitled to receive a no-charge warranty replacement tire, the mounting & balancing of that tire is at no charge.

## LIMITED WARRANTY AGAINST DEFECTS IN WORKMANSHIP & MATERIALS (PARTIAL REPLACEMENT)

If a TOWMAX VANGUARD tire fails due to a defect in workmanship or materials after the applicable no-charge replacement period specified above(i.e., after the first 2/32nds, or two years from the date of purchase; whichever comes first but with useful tread remaining), you are entitled to a prorated allowance applicable to the purchase price of a comparable new TOWMAX VANGUARD or other tire brand TBC Brands markets. This replacement tire allowance is prorated and determined by dividing the number of 32nds of Usable Tread remaining when you present the tire for warranty replacement (rounding to the nearest 32nd of an inch) by the total number of 32nds of an inch of its Usable Tread.

Under the Partial Replacement Limited Warranty, you are responsible for the charges applicable for mounting, balancing & taxes for the warranty replacement tire. This Limited Warranty against Defects in Workmanship & Materials (Partial Replacement) ends once the Usable Tread of a TOWMAX VANGUARD tire is exhausted or 5 years have passed from the date of manufacture as noted on the sidewall of the tire. This is also the end of any limited warranty against defects in workmanship and materials offered herein.

#### LIMITED RIDE DISTURBANCE WARRANTY

If you experience "Ride Disturbance" attributable solely to the TOWMAX VANGUARD tire you purchased during the first 2/32nds

of an inch of Usable Tread Life, we will replace the tire causing the Ride Disturbance with a comparable new TOWMAX VANGUARD tire without charge for the replacement tire, mounting, balancing or taxes. "Ride Disturbance" occurs when a tire does not deliver a satisfactory ride or displays an unsatisfactory road handling characteristic that is attributable solely to the tire. Ride Disturbance may be caused by many other mechanical issues, including improper alignment & failing shock absorbers & brakes. Normally, Ride Disturbance should not be present when tires are properly mounted & balanced, & never occurs on all four tires. Therefore, a Ride Disturbance Warranty will not apply to all four tires. Ride Disturbance warranty claims will not be honored after the first 2/32nds of an inch of Usable Tread wear has occurred.

#### WARRANTY EXCLUSIONS & LIMITATIONS

The exclusions & limitations on the applicability of this warranty set forth in this section & other sections should be read carefully, because they may determine whether you are entitled to a warranty replacement or a warranty replacement allowance. The limited warranties for the TOWMAX VANGUARD tire you purchased do not apply, if one of the following conditions applies or the tire failed because:

- tires installed on a vehicle registered or normally used outside the United States & Canada
- the tire was transferred to another vehicle after it was originally installed
- tires installed on a vehicle with a malfunctioning odometer
- the tire is branded as "Blemish" or "NA" or the molded DOT number has been removed or disfigured
- the tire was repaired in a manner that does not comply with U.S. Tire Manufacturers Association (USTMA) standards
- road hazard, potholes, or collision damage, improper mounting or balancing, vandalism, theft, racing, off-road use, long-term improper storage or other abuse
- over & under inflation, overloading, or failure to maintain proper tire pressure
- addition of liquids, solids or gases (other than air, nitrogen, carbon dioxide)
- ozone or weather cracks or checking occurring four (4) years after the date of purchase or, if that proof is not available, four (4) years after the DOT serial date
- vehicle mechanical failures, improper alignment, brake & shock failure, or improperly aligned tires causing "irregular treadwear" (i.e., tread groove depth difference of 2/32nds of an inch or more on the same tire)
- the wheel on which the tire is mounted is defective or fails
- alteration of tread design to improve traction (e.g., siping) or grinding to improve uniformity, or sidewall inlays

#### LEGAL RIGHTS

This Limited Warranty gives you specific legal rights, & you may have additional legal rights under applicable federal statutes &

regulations or state law. Any rights stated herein are void where prohibited by state law. Your legal rights vary from state to state. To the extent permitted by the laws of your state, this Limited Warranty does not cover & expressly excludes any coverage for personal injury, property damage, loss of time, inconvenience, loss of use of your vehicle or tire, or any other incidental or consequential damages. No express or implied warranty is given other than those expressly stated in this Limited Warranty booklet. Where legally permitted, any implied warranty of merchantability, fitness for a particular purpose or otherwise, is void and/or limited in duration & expires when the tire's Usable Tread is exhausted as specified in this limited warranty. This is the only warranty that applies to the TOWMAX VANGUARD tires purchased by you & supersedes & replaces the terms of any previous warranty. TBC Brands neither assumes nor extends, nor authorizes any other person or entity to assume or extend on its behalf, any other or different warranty obligation.

#### **OWNER OBLIGATIONS**

It is your obligation to present the tire for which you are seeking a warranty replacement or a replacement allowance to a TOWMAX VANGUARD tire dealer. Until a tire is accepted by the dealer for warranty replacement or allowance, the tire remains the responsibility of the purchaser. Once the tire is accepted by the dealer for Limited Warranty replacement or allowance, you agree to relinquish all ownership & all rights to the tire. To locate a dealer near you, contact TBC Brands by telephone toll-free during normal business hours at 1-866-822-4968.

If there is a dispute with respect to the application of this warranty you must make the tire available for further inspection.

When you purchased your TOWMAX VANGUARD tire, the dealer presented you with proof of its purchase in the form of a sales receipt, warranty registration form, & this Limited Warranty Booklet. That receipt also recorded & provides proof of important information that you must present when you seek the benefits of this Limited Warranty. You should retain the purchase receipt, because no warranty claim will be accepted by your TOWMAX VANGUARD dealer or TBC Brands unless you retain & present the following to the dealer when you seek to the benefits of this limited warranty:

- proof of your purchase of the TOWMAX VANGUARD tire presented
- proof of the date of your purchase (if none is presented, the date of manufacture will be used for the purposes of this Limited Warranty)
- proof as to the vehicle on which this tire was mounted
- the mileage of the vehicle on which this tire was mounted on the date of purchase
- proof that the tire was properly rotated at the required intervals when a Tread Life Warranty claim is presented



# **1-Year**Tire Road Hazard Protection Plan

Your tire purchase includes 1-Year Tire Road Hazard coverage, so you can enjoy a worry-free tire purchase and peace of mind while on the road.

- Full 1-Year Protection Plan\*
- Convenient website to process claims with easy upload features!
- Fast Reimbursement Processing no need to wait for that check!
- Customer Service representatives are ASE certified technicians to assist with all your questions and allow for smooth claims processing
- Available in the US and Canada only
- \* Coverage is valid for twelve (12) months from the purchase date or within the first 2/32nds of an inch of treadwear, whichever occurs first.

### **PROGRAM ADMINISTRATOR**

Program Administrator: 1-888-450-2808

Protection Center Fax Number: 1-855-765-5696

Protection Center Email Address: tireclaim@abswarranty.net

Protection Program Website: <a href="https://tireprotection.net/tbc/index.html">https://tireprotection.net/tbc/index.html</a>

Protection Center Mailing Address: Road Hazard Plan, P.O. Box 33535

Denver, CO 80233

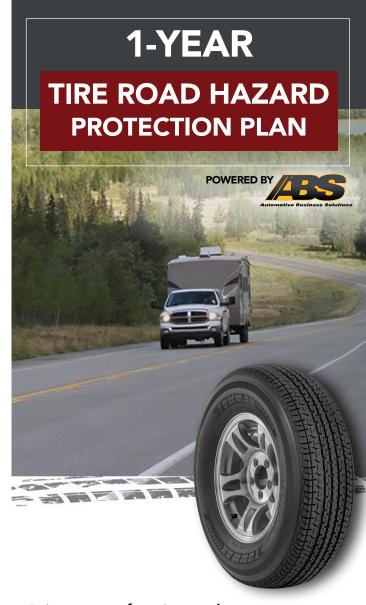
Protection Center Hours: 8AM-8PM Mon.-Fri.; Sat. 9AM-6PM (Eastern Time)

Closed on Sundays & Holidays



DEALER INFORMATION





Enjoy a worry-free tire purchase and peace of mind while on the road!



# 1-Year Tire Road Hazard Protection Plan

#### WHAT YOU MUST DO TO OBTAIN SERVICE:

This Road Hazard Protection Plan is provided to with your Eligible Tire purchase at no additional charge. You must contact the Program Administrator by calling 888-450-2808 for tire repair or tire replacement. Prior authorization must be obtained to replace a tire damaged by a road hazard. YOU MUST PRESENT THE ORIGINAL INVOICE SHOWING THE PURCHASE OF THE TIRE(S) OR TRAILER(S). The damaged tire must be made available for inspection by the facility and/or the Program Administrator. All claims and any required documentation must be submitted to the Program Administrator within sixty (60) days of the date of road hazard damage and/or service. This Plan does not have a deductible. See instructions contained within this Road Hazard Plan for WHAT YOU MUST DO TO MAKE A CLAIM WHEN AN ELIGIBLE TIRE IS DAMAGED.

#### WHAT TIRES ARE ELIGIBLE?

This Tire Road Hazard Plan ("Plan") is included with eligible new tires purchased from an Authorized Towmax Tire Dealer, offered by Auto Knight Motor Club, Inc. ("Warrantor") 10151 Deerwood Park Blvd., Bldg. 100, Suite 500, Jacksonville, FL 32256 and administered by Automotive Business Solutions ("Program Administrator") P.O. Box 33535, Denver, CO 80233. In the states of Florida (License No. 03698), Louisiana and Oklahoma (License No. 44200929) the Warrantor is Lyndon Southern Insurance Company 10151 Deerwood Park Blvd., Bldg. 100, Ste. 500, Jacksonville, FL 32256, Tel: (800) 888-2738. In the state of Florida, LOTSOLUTIONS, INC., an Administrator is providing administration on behalf of Lyndon Southern Insurance Company. This Plan covers only the new Eligible Tire(s) purchased by the original purchaser, or included with the purchase of a new eligible trailer by the original purchaser and installed on the original vehicle identified on the original purchase receipt. This Plan only applies to select non-commercial trailer tires ("Eligible Tire(s)"), with a gross trailer weight of up to 25,000 lbs, which become unserviceable because of a road hazard.

The benefits of this Protection are available only for the tires (i) purchased by you, the Customer through an authorized Towmax Tire dealer, (ii) that are listed clearly on the original purchase invoice ("Original Invoice") for the tires. This Protection Plan is limited to the repair or replacement of following Eligible Tire(s) damaged by a road hazard as described below:

### ST RADIAL TRAILER - ELIGIBLE TIRE(S)

TOWMAX VANGUARD

\*Tire(s) must be listed here as eligible products for Road Hazard Coverage.

#### WHAT IS ROAD HAZARD DAMAGE?

Road hazard damage occurs when a tire fails as a result of a puncture, bruise, or impact break incurred during the course of normal driving on a road maintained by state or local authority. Nails, glass and potholes are the most common examples of road hazards. The term "road hazard" does not include sidewall damage from scuffing curbs.

<u>Note</u>: Proper tire care is necessary to obtain maximum service from a tire. It is your obligation to maintain your tire's proper cold inflation pressures as specified by your vehicle's manufacturer and inspect your tires periodically for damage that could be corrected before creating a condition that would cause the tire to be removed from service.

#### PROTECTION BENEFIT PERIOD:

This Plan is valid for twelve (12) months from the purchase date, as stated on the original purchase receipt, or within the first 2/32nds of an inch of treadwear, whichever occurs first (the "Coverage Period") due to a normal road hazard condition (subject to the General Conditions and Limitations). Once a tire is worn beyond 2/32nds of an inch of treadwear or more than twelve (12) months from date of purchase, this road hazard warranty is null and void. When an Eligible Tire(s) is replaced, the Protection Benefits of the replaced tire ends. See below for full coverage details regarding tire replacements and repairs.

#### WHAT ARE THE BENEFITS?

Tire Replacement: If during the Coverage Period an Eligible Tire becomes unserviceable because of a road hazard, and cannot be safely repaired per the manufacturer's guidelines, it will be replaced with a new tire. If available, a new Eligible Tire of the exact make/model will be installed and will be eligible for the same Road Hazard benefits under a new Plan. If not available, this Plan will cover the cost, up to one hundred percent (100%) of the retail price paid (as stated on the original sales invoice) for the original tire, of a comparable quality tire. You will be responsible for any taxes, mounting, balancing, and any other miscellaneous fees. This Plan does not transfer to the replacement tire. If the replacement tire is not an Eligible Tire, you must purchase a separate plan, if available, at time of replacement.

<u>Tire Repair</u>: If your tire is damaged due to a road hazard and can be safely repaired, the tire will be repaired per manufacturer's guidelines at any authorized Towmax dealer. This Plan will cover up to \$20.00 to have the tire repaired. This Plan will remain in effect.

## WHAT YOU MUST DO TO MAKE A CLAIM WHEN AN ELIGIBLE TIRE IS DAMAGED:

- 1. To receive services under the Road Hazard Protection Program, you should return to the original place of purchase.
- You must contact the Program Administrator by calling 1-888-450-2808 to receive prior authorization for any tire repair or tire replacement service.
- 3. You must present your original sales receipt identifying the eligible damaged tire and date of purchase.
- 4. Upon the start of the tire repair or replacement please have the dealer call the Program Administrator. The Program Administrator will then work directly with your dealer to obtain the necessary information and pay them directly. If you choose to purchase the replacement tire or pay for the repair, visit the protection program website listed below to submit the following to Program Administrator for reimbursement. You may also fax or e-mail supporting documents
  - a. The original sales invoice identifying the purchase of the tire(s)
  - b. The subsequent invoice identifying the replacement tire and/or tire repair service
  - c. Pictures and proof of tread depth of the damaged tire(s) as requested by the Program Administrator
- All claims must be submitted for reimbursement within 60 days of the date the warranty repairs were completed; failure to submit the required documentation within 60 days will void the claim.
- The damaged tire(s) must be made available for inspection by the Program Administrator.

#### PROGRAM ADMINISTRATOR

Program Administrator: 1-888-450-2808
Protection Center Fax Number: 1-855-765-5696

Protection Center Email Address: tireclaim@abswarrantv.net

Protection Program Website: https://tireprotection.net/tbc/index.html

Protection Center Mailing Address: Road Hazard Plan, P.O. Box 33535 Denver, CO 80233
Protection Center Hours: 8AM-8PM Mon.-Fri.; Sat. 9AM-6PM (Eastern Time)

Closed on Sundays & Holidays

### **EXCLUSIONS AND LIMITATIONS**

The Road Hazard Protection Plan is a supplement to the Towmax Tires Limited Warranty that accompanied the tires you purchased. The warranty exclusions and limitations of that Limited Warranty apply to this Plan.

You will not be eligible for replacement or repair if the tires:

- Are not installed on the original installation non-commercial vehicle;
- Were not operated in normal highway use in the United States or Canada;
- Exhibit damage from defective wheel or vehicle conditions; or
- Exhibit damage from negligence, abuse or improper inflation or load.

The following vehicles and trailers are not eligible for Plan coverage:

- Vehicles with a manufacturer's load rating capacity of greater than one (1) ton;
- Trailers with a gross trailer weight greater than twenty-five thousand (25,000) pounds;
- Vehicles or trailers used for farm or agricultural purpose;
- · Commercial vehicles and trailers.

Coverage excludes damage from off-road use, collision, fire, vandalism, theft, snow chains, manufacturer's defects, abuse and neglect (i.e., improper application, improper inflation, overloading, brake lock up, wheel spinning, torque snags, etc.), cosmetic damage, sidewall abrasions or other appearance items that do not affect the safety orperformance of the tire. Tires with torn beads.

Also excluded are damages or irregular wear caused by misalignment, mechanical failures or interference with vehicle components, tires that have been repaired in a manner other than per manufacturer's quidelines.

This Plan covers only the vehicle registered to the customer and listed during the initial invoice. CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE EXCLUDED.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. In addition, some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Road Hazard Plan gives you specific legal rights, and you may also have other rights that vary from state to state. This Plan is amended to comply with the individual state requirements for the Issuing Dealer's state.

FOR STATE SPECIFIC RIGHTS and the full terms and conditions, PLEASE GO TO YOUR STATE LINK ON <a href="https://tireprotection.net/tbc/index.html">https://tireprotection.net/tbc/index.html</a>. You may also print down a copy of your state specific rights from this website. In addition, by obtaining this Plan you agree and consent to conduct the presentation and downloading of the Plan electronically. If you wish to have a paper copy of your state specific rights, please call the Plan Warrantor at the telephone number indicated above.

#### CANCELLATION

You may opt out of the benefits provided to you under this Plan by contacting the Program Administrator. This Plan is offered to you as benefit at no additional cost with the purchase of your Eligible Tire; therefore, it has no independent monetary value.

#### **TRANSFERABILITY**

This Plan is non-transferable.





24-HOUR TIRE ROADSIDE ASSISTANCE PROGRAM

POWER KING®



## 24-HOUR TIRE ROADSIDE ASSISTANCE

Emergency Roadside Assistance is available 24-hours a day, 365 days a year, anywhere in the U.S. or Canada on the tires you have just purchased. This service is valid for two years from the date of purchase.

Tire Protection Plus consists of emergency road service dispatched to change a customer's tire with the customer's inflated spare. Only the vehicle for which the tire(s) was purchased is covered under this program. Service is performed on a "sign & drive" basis, whereby the customer is not charged for approved service up to a maximum benefit amount of \$60.00 dollars USD per event. Service charges over the maximum benefit amount are the sole responsibility of the customer and shall be paid directly to the service provider at the time of service. Service is for trailers only with tires not exceeding twelve (12) ply or load range "F" ratings. Theft, vandalism, accident related incidents and commercial vehicles are not covered. Service may not be available in areas where state/provincial providers are exclusively utilized.

Any additional services requested will be available at the customers's sole responsibility and cost. Service may not be available in areas where state providers are exclusively utilized.

The national average time per response for service normally does not exceed forty-five (45) minutes, however, there are service calls that exceed that time due to distance and circumstance.

## YOU MUST PRESENT THIS CARD TO THE SERVICE PROVIDER WHEN THEY ARRIVE.

To receive 24-hour Tire Roadside Assistance, you must call the toll-free number listed below. Please have your account number, date of purchase and your location available.



PREMIUM ST RADIAL TRAILER

1-800-379-8883

Date of purchase:

# POWER KING® TOWMAX STR II PREMIUM WARRANTY CLAIM FORM Tire Removal Date: \_\_\_\_\_/\_\_\_\_/ Year: \_\_\_\_\_ Make:\_\_\_\_ Model of Vehicle: \_\_\_\_ Reason Removed: Owner's Name: Dealer's Name: Dealer's Address: Address: City: \_\_\_\_\_ State: \_\_\_\_\_ Zip:\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_ Zip:\_\_\_\_ Tire Size: Dealer's Signature: Tire Identification Number, Tires: Owner's Signature: #1:\_\_\_\_\_\_\_#2:\_\_\_\_\_ #3 \_\_\_\_\_\_ #4: \_\_\_\_\_ Power King Towmax is a registered trademark of TBC Trademarks, LLC. PKTM-0415 PALM BEACH GARDENS, FL 33410 TBC CORPORATION



## POWER KING TOWMAX STR II PREMIUM LIMITED WARRANTY

www.towmaxtires.com

This Limited Warranty is made by TBC Brands and applies to the Power King TOWMAX\* STR II trailer tires purchased on or after June 1, 2015. The original purchaser is entitled to the benefits of this limited warranty unless a warranty exclusion applies or the purchaser has failed to comply with this Limited Warranty's use, maintenance, or tire rotation requirements

#### **ELIGIBILITY FOR LIMITED WARRANTY COVERAGE**

You must be the original purchaser of a warranted tire and the tire must have been continuously installed on the vehicle on which it was first installed. Your sales receipt is your proof of purchase and the vehicle upon which the tire was originally installed. This limited tire warranty is not transferable to another vehicle or to another person.

A tire's "Useable Tread Life" is the original tread groove depth down to the treadwear safety indicator bars that are molded into the tire groove. The treadwear indicators are reached when only 2/32nds of an inch of tire tread remains. A tire has delivered its full "Useable Tread Life" when its original new tire tread has become worn down to the treadwear indicators at 2/32" (1.6 millimeters) of tread remaining. Tires become unsafe for use and must be replaced to avoid accident or injury when the tread depth remaining is 2/32" or less. The Limited Tread Life Warranty does not cover and you are responsible for the charges for mounting and balancing the replacement tire, and applicable taxes.

#### LIMITED WARRANTY AGAINST DEFECTS IN WORKMANSHIP and MATERIALS

All Power King TOWMAX\* tire lines are warranted against failures due to defects in workmanship and materials for the life of the original tread, or five years from the date or purchase, (whichever comes first). A no-charge warranty replacement is available for all other Power King TOWMAX\* tire lines if a defect in material or workmanship occurs during the first 2/32nds of an inch of Useable Tread. If you are entitled to receive a no-charge warranty replacement tire, the mounting and balancing of that tire will also be provided at no charge.

If a Power King TOWMAX® tire fails due to a defect in workmanship or materials after the applicable no-charge replacement period specified above for the Power King TOWMAX® tire line you purchased, you will be entitled to a prorated allowance applicable to the purchase price of a comparable new Power King TOWMAX® or other tire brand marketed by TBC Brands. This replacement tire allowance will be prorated and calculated by dividing the number of 32nds of Useable Tread remaining when the tire is presented for warranty replacement (rounding to the nearest 32nd of an inch) by the total number of 32nds of an inch of Useable Tread.

You will be responsible for the charges applicable for mounting, balancing and taxes for the warranty replacement tire when the tire fails due to defects in material or workmanship after your Power King TOWMAX\* tire line no-charge replacement period has ended. Once the Useable Tread of a Power King TOWMAX\* tire has been exhausted, this warranty for defects in material and workmanship has also been exhausted and the benefits of the Limited Warranty terminate.

#### LIMITED RIDE DISTURBANCE WARRANTY

If you experience "Ride Disturbance" attributable solely to the Power King TOWMAX" tire you purchased during the first 2/32nds of an inch of Useable Tread Life, we will replace the tire causing the Ride Disturbance with a comparable new TOWMAX" tire without charge for the replacement tire, mounting, balancing or taxes. "Ride Disturbance" occurs when a tire does not deliver a satisfactory ride or displays an unsatisfactory road handling characteristic that is attributable solely to the tire. Ride Disturbance may be caused by many other mechanical issues, including improper alignment and failing shock absorbers and brakes. Normally, Ride Disturbance should not be present when tires are properly mounted and balanced, and never occurs on all four tires. Therefore, a Ride Disturbance Warranty will not apply to all four tires. Ride Disturbance warranty claims will not be honored after the first 2/32nds of an inch of Useable Tread wear has occurred.

#### WARRANTY EXCLUSIONS and LIMITATIONS

The exclusions and limitations on the applicability of this warranty set forth in this section and other sections should be read carefully because they may determine whether you are entitled to a warranty replacement or a warranty replacement allowance. The limited warranties for the Power King TOWMAX\* tire you purchased do not apply if one of the following conditions applies or the tire failed because:

- tires installed on a vehicle registered or normally used outside the United States and Canada
- the tire was transferred to another vehicle after it was originally installed
- tires installed on a vehicle with a malfunctioning odometer
- the tire is branded as "Blemish" or "NA" or the molded DOT number has been removed or disfigured
- the tire was repaired in a manner that does not comply with Rubber Manufacturers Association standards
- road hazard, potholes, or collision damage, improper mounting or balancing, vandalism, theft, racing, off-road use, long-term improper storage or other abuse
- over and under inflation, overloading, or failure to maintain proper tire pressure
- addition of liquids, solids or gases (other than air, nitrogen, carbon dioxide)
- ozone or weather cracks or checking occurring four (4) years after the date of purchase or, if that proof is not available, four (4) years after the DOT serial date
- vehicle mechanical failures, improper alignment, brake and shock failure, or improperly aligned tires
  causing "irregular treadwear" (i.e. tread groove depth difference of 2/32nds of an inch or more on
  the same tire)
- the wheel on which the tire is mounted is defective or fails
- alteration of tread design to improve traction (e.g., siping) or grinding to improve uniformity, or sidewall
  inlays

Your legal rights vary from state to state. To the extent permitted by the laws of your state, this Limited Warranty does not cover and expressly excludes any coverage for personal injury, property damage, loss

of time, inconvenience, loss of use of your vehicle or tire, or any other incidental or consequential damages. No express warranty is given other than those expressly stated in this Limited Warranty booklet. Any implied warranty of merchantability, fitness for a particular purpose or otherwise, is limited in duration and expire when the tire's Useable Tread is exhausted as specified in this limited warranty. This is the only warranty that applies to the Power King TOWMAX\* tires purchased by you and supersedes and replaces the terms of any previous warranty. TBC Brands neither assumes nor extends, nor authorizes any other person or entity to assume or extend on its behalf, any other or different warranty obligation

#### **OWNER OBLIGATIONS**

It is your obligation to present the tire for which you are seeking a warranty replacement or a replacement allowance to a Power King TOWMAX\* tire dealer. Until a tire is accepted by the dealer for warranty replacement or allowance, the tire remains the responsibility of the purchaser. Once the tire is accepted by the dealer for Limited Warranty replacement or allowance, you agree to relinquish all ownership and all rights to the tire. To locate a dealer near you, contact TBC Brands by telephone toll-free during normal business hours at 866-822-4968.

If there is a dispute with respect to the application of this warranty you must make the tire available for further inspection.

When you purchased your Power King TOWMAX\* tire, the dealer presented you with proof of its purchase in the form of a sales receipt, warranty registration form, and this Limited Warranty Booklet. That receipt also recorded and provides proof of important information that you must present when you seek the benefits of this Limited Warranty. You should retain the purchase receipt because no warranty claim will be accepted by your Power King TOWMAX\* dealer or TBC Brands unless you retain and present the following to the dealer when you seek to the benefits of this limited warranty:

- proof of your purchase of the Power King TOWMAX® tire presented
- proof of the date of your purchase (if none is presented the date of manufacture will be used for the purposes of this Limited Warranty)
- proof as to the vehicle on which this tire was mounted
- the mileage of the vehicle on which this tire was mounted on the date of purchase
- proof that the tire was properly rotated at the required intervals when a Tread Life Warranty claim is presented

#### **LEGAL RIGHTS**

This Limited Warranty gives you legal rights, and you may have additional legal rights under applicable federal statutes and regulations or state law. Your legal rights under state law may vary state to state.

#### IMPORTANT SAFETY WARNINGS AND INFORMATION

Power King TOWMAX® tire owners should follow these safety tips to avoid serious accident and injury:

- Tire under inflation, over inflation or overloading can cause tire failure (you must adhere to directions in the manufacturer's owner's manual or tire placard in the vehicle for proper tire pressures for the front and rear tires)
- Be sure that the tire valve caps are all present and securely attached, the valve cap is one of the primary seals against air leaks
- Tires should be mounted by only specially trained personnel
- Match the tire's diameter with the wheel rim's bead seat diameter (for example, a 15 inch tire must only be mounted on a 15 inch wheel)
- Inflation pressure should be checked, using an accurate tire gauge, at least once a month check
  pressure when the tire is cool; never bleed hot tires as it may lead to under inflation after cooling;
  but never allow children to check, inflate or deflate tires
- Before towing a trailer, check with your dealer to determine proper tire sizing and pressures that
  may be required because of the trailer load
- Check tires frequently for cuts, bulges, abnormal or uneven wear, abrasions, glass or metal debris
  and impact damage
- Repairs to tires must always consist of a plug combined with a patch applied to the inside of the
  tire when the tire is removed from the wheel; plug repairs only are improper and are prone to leaks
  and sudden failures
- Avoid road hazards, debris, curbs and potholes which can damage your tires, wheels and alignment
- Never over inflate your tire and never exceed the maximum pressure and load molded in the tire sidewall and only inflate tire to maximum pressure when your tires are carrying the maximum load
- Have tire punctures repaired by the trained personnel at a Power King TOWMAX® dealer
- If your vehicle is stuck in snow, mud, sand or is impeded by a physical obstruction, such as a
  ditch, avoid excessive tire spinning; never exceed 35 miles an hour on the speedometer when
  spinning a tire as the centrifugal force generated above that speed could result in tire deformation
  or explosion. Instead, use gentle forward and backward motion to free the vehicle
- Best tire performance is achieved when all tires are of the same type and the size that is
  recommended by the vehicle manufacturer for the particular axle. Never mount radial ply tires on
  the same axle as non-radial ply tires; never mount radial tires on the front axle when non-radial
  tires are mounted on the rear axle as these conditions can create vehicle instability resulting in
  sudden loss of control, damage and injury
- It is recommended that all four (4) tires on a passenger or light truck vehicle be replaced at the same time. However, when only two (2) tires are replaced, the new tires should be installed on the rear axle to achieve better driving performance and safety
- Never drive on tires that have less than 2/32nds of an inch of tread remaining; replace tires as soon as the tread reaches the treadwear indicators molded into the tread grooves of the tire which reveal when the tread depth remaining is 2/32nds of an inch. Continued use creates a serious risk of tire failure, loss of control and serious injury
- Never operate your vehicle at speeds above that posted or speeds that are not justified by the road conditions

PREMIUM ST RADIAL

# TOWMAX" STR

TRAILER TIRES

24-HOUR TIRE ROADSIDE ASSISTANCE PROGRAM

# Free Tire Roadside Assistance



POWER KING

## TOWMAX" STR

### 24-HOUR Tire Roadside Assistance

Emergency Roadside Assistance is available 24-hours a day, 365 days a year, anywhere in the U.S. or Canada on the tires you have just purchased. This service is valid for two years from the date of purchase.

Tire Protection Plus consists of emergency road service dispatched to change a customer's tire with the customer's inflated spare. Only the vehicle for which the tire(s) was purchased is covered under this program. Service is performed on a "sign & drive" basis, whereby the customer is not charged for approved service up to a maximum benefit amount of \$60.00 dollars USD per event. Service charges over the maximum benefit amount are the sole responsibility of the customer and shall be paid directly to the service provider at the time of service. Service is for trailers only with tires not exceeding twelve (12) ply or load range "F" ratings. Theft, vandalism, accident related incidents and commercial vehicles are not covered. Service may not be available in areas where state/provincial providers are exclusively utilized.

Any additional services requested will be available at the customers's sole responsibility and cost. Service may not be available in areas where state providers are exclusively utilized.

The national average time per response for service normally does not exceed forty-five (45) minutes, however, there are service calls that exceed that time due to distance and circumstance.

## YOU MUST PRESENT THIS CARD TO THE SERVICE PROVIDER WHEN THEY ARRIVE.

To receive 24-hour Tire Roadside Assistance, you must call the toll-free number listed below. Please have your account number, date of purchase and your location available.



1-800-379-8883

Date of purchase: