

ROADMASTER Limited Warranty

1. WARRANTY

1a. WARRANTY OF CONFORMITY AT TIME OF SALE

ROADMASTER, Inc. warrants that at the time of sale of this product it will be free from defects in material and manufacture and will conform to ROADMASTER'S specifications for the product.

1b. CONDITIONAL ONE-YEAR WARRANTY

In addition to the preceding time-of-sale warranty, if the product registration card is completely and accurately filled out and mailed to ROADMASTER within thirty (30) days of purchase, ROADMASTER will provide an additional warranty that for a period of one year after sale the product will remain in good working order, PROVIDED THAT the product is installed and maintained in accordance with ROADMASTER'S instructions and is not subjected to: (a) alteration or unauthorized repairs or repairs by anyone other than ROADMASTER or a ROADMASTER-authorized service center, (b) misuse, abuse, commercial use, or improper maintenance, (c) Acts of God (including without limitation hurricanes, tornadoes, floods, or other severe weather or natural phenomena), (d), failures due to products not supplied by ROADMASTER, or (e) other treatments, uses, or installations for which the product was not intended. This warranty extends only to the first retail purchaser-consumer of the product and is not transferable.

2. DISCLAIMER OF OTHER WARRANTIES

The preceding warranties are the exclusive and sole express warranties given by ROADMASTER. They supersede any prior, contrary or additional representations, whether oral or written. No agent, representative, dealer or employee has the authority to alter or increase the obligations or limitations of this warranty. Any implied warranties, including the WARRANTY OF MERCHANTABILITY and any WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, are limited in duration to thirty days or the term of the applicable express warranty provided above, whichever is longer.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

3. EXCLUSIVE REMEDY FOR ANY NONCONFORMITIES

If during the applicable Warranty Period, the product does not conform to the preceding Warranties, notify ROADMASTER as provided below, and within a reasonable time ROADMASTER will provide, at its option, one of the following: (1) replacement components for any nonconforming or defective product or components or (2) the percentage of the purchase price for the nonconforming product equal to the percentage of the Warranty Period remaining when ROADMASTER is notified of the nonconformity. ROADMASTER will, at its option, (a) use new and/or reconditioned parts in performing warranty repairs and making replacement products, (b) use parts or products of original or improved design in the repair or replacement. If ROADMASTER repairs or replaces a product, its warranty continues for the remaining portion of the original Warranty Period or 60 days from the date of the return shipment to the customer, whichever is greater. All replaced products and all parts removed from repaired products become the property of ROADMASTER. ROADMASTER will not provide, and will not be liable for, labor, costs of removal or reinstallation of components, disposal, shipping, freight, taxes, or other incidental charges.

THESE REMEDIES ARE THE EXCLUSIVE AND SOLE REMEDIES FOR ANY BREACH OF WARRANTY.

For any breach of warranty, the Owner must telephone ROADMASTER at 1-800-669-9690 within thirty (30) days after discovering the nonconformity. Do not return any product without first calling ROADMASTER and getting a return authorization number. Returned products must include the return authorization number and a copy of the original invoice, bill or other proof of the date of purchase. The date of purchase must coincide with the original warranty registration card on file. ROADMASTER will authorize (a) shipment of the product to ROADMASTER or (b) repair or replacement at the nearest warranty service center—in both cases with shipping at your expense. Do not purchase replacement parts or pay for repair labor — you will not be reimbursed. Compliance with the requirements of this paragraph is a condition to coverage under the Warranty: if these requirements are not complied with, ROADMASTER will have no obligation to provide any remedy for any breach of warranty.

4. DISCLAIMER OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

IN NO EVENT SHALL ROADMASTER BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM NONDELIVERY OR FROM THE USE, MISUSE OR INABILITY TO USE THE PRODUCT OR FROM DEFECTS IN THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

5. APPLICABLE LAW

This Warranty will be interpreted, construed, and enforced in all respects in accordance with the laws of the State of Oregon, without reference to its choice of law rules. The U.N. Convention on Contracts for the International Sale of Goods will not apply to this Warranty.

6. SEVERABILITY

If any provision of this warranty is found to be invalid or unenforceable, then the remainder shall have full force and effect, and the invalid provision shall be partially enforced to the maximum extent permitted by law to effectuate the purpose of the agreement.

7. ADDRESS FOR NOTICES TO ROADMASTER

ROADMASTER, Inc., 6110 NE 127th Ave. Vancouver, WA 98682

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

IT'S EASIER TO REGISTER ONLINE!

Go to www.roadmasterinc.com/wreg

Product Registration Card

Please fill out completely – the information below will enable the factory to expedite any future claim, update or recall that may arise as promptly as possible. Mail the completed form to: ROADMASTER, Inc., 6110 NE 127th Ave., Vancouver, WA 98682.

Or register online at www.roadmasterinc.com/wreg.

Please check the box for your corresponding product:

Tow bars	Braking systems	Suspension
<input type="checkbox"/> Nighthawk	<input type="checkbox"/> BrakeMaster	<input type="checkbox"/> Anti-sway bar
<input type="checkbox"/> Sterling All Terrain	<input type="checkbox"/> Even Brake	<input type="checkbox"/> Reflex
<input type="checkbox"/> BlackHawk 2 All Terrain	<input type="checkbox"/> InvisiBrake	<input type="checkbox"/> Davis Tru Trac
<input type="checkbox"/> Falcon All Terrain	<input type="checkbox"/> 9700	
<input type="checkbox"/> Falcon 2	Tow dollies	Other products
<input type="checkbox"/> StowMaster	<input type="checkbox"/> RoadMaster 2001	<input type="checkbox"/> Spare Tire Carrier
<input type="checkbox"/> Tracker	<input type="checkbox"/> RM3477	<input type="checkbox"/> _____

Tow bar bracket

– PLEASE PRINT –

YOUR NAME _____ YOUR PHONE _____

YOUR STREET ADDRESS _____

CITY/STATE/ZIP _____

PART NUMBER _____ SERIAL NUMBER _____

PURCHASED FROM (DEALER NAME) _____ PURCHASE DATE _____

DEALER STREET ADDRESS _____

CITY/STATE/ZIP _____

INSTALLED BY: OWNER ABOVE DEALER ANOTHER DEALER

IF INSTALLED BY ANOTHER DEALER, DEALER NAME AND PHONE NUMBER _____

DEALER NAME _____ DEALER PHONE NUMBER _____

Vehicle for which this product applies

MAKE _____ YEAR _____

MODEL NAME _____ CLASS _____

VIN NUMBER FOR VEHICLE (OR TOW DOLLY, IF APPLICABLE):

□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □

Motorhome information

MAKE _____ YEAR _____

MODEL NAME _____ CLASS _____

CUT ALONG THE DOTTED LINE AND MAIL

Easy Online Registration!



Go to
www.roadmasterinc.com/wreg



- Save a stamp
- Save an envelope
- Save time

Or, complete the form on the other side and mail.



Time Tested • Time Proven

WARRANTY APPLICATION

You must register online, or fill out and mail the product registration card within 30 days from the date of purchase.

Your warranty registration is an important record for **ROADMASTER** to keep in touch with you. It also enables us to expedite any future claim, update or recall that may arise concerning our products.

IMPORTANT

If you do not register online (or completely and accurately fill out and return the registration card on the reverse), your Warranty of Conformity at Time of Sale (1a) will still be valid and will not be diminished. If you do register, you will have additional warranty rights under the Conditional One-Year Warranty (1b) as described in the **ROADMASTER** limited warranty.

Read the warranty terms carefully before using the product. Your use of the product indicates that you agree to be bound by the warranty terms. If you do not agree to those terms, return the product to the place of purchase for a full refund.

WARRANTY PROCEDURES

If you have any problems with this product, immediately contact **ROADMASTER** at 800-669-9690. If necessary, we can direct you to your nearest warranty service center and make arrangements for any warranty repairs or replacements.

While under warranty, **ROADMASTER** will make arrangements for your product to be repaired or replaced. **Do not purchase replacement parts or pay for labor – you will not be reimbursed.** See the **ROADMASTER** limited warranty on the reverse for specific details.

ROADMASTER Limited Warranty



Time Tested • Time Proven

ROADMASTER, Inc. • 6110 NE 127th Avenue • Vancouver, WA 98682
800-669-9690 • Fax 360-735-9300 • roadmasterinc.com

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